

## **Payment Terms & Condition**

The Parent agrees that the debit/credit card details provided by him/her for use of the aforesaid Service(s) must be correct and accurate and that the Parent shall not use a debit/credit card, that is not lawfully owned by him/her or the use of which is not authorized by the lawful owner thereof. The Parent further agrees and undertakes to provide correct and valid debit/credit card details.

The Parent may pay his/her fees to the School by using a debit/credit card or through online banking account. The Parent warrants, agrees and confirms that when he/she initiates a payment transaction and/or issues an online payment instruction and provides his/her card/bank details:

- The Parent shall pay an additional Convenience Fee of 1.10% for every transaction through Credit Card/Debit Card & approximately Rs.30/- for Net Banking including Service Tax 18%.
- The Parent is responsible to ensure that the card/bank account details provided by him/her are accurate;
- The Parent is authorizing debit of the nominated card/bank account for the payment of fees selected, along with the applicable Fees.
- The Parent is responsible to ensure sufficient credit is available on the nominated card/bank account at the time of making the payment inclusive of the applicable Fee.

### **PRIVACY POLICY**

NeverSkip respects and protects the privacy of the individuals that access the information and use the services provided through them. Individually identifiable information about the Parent is not will fully disclosed to any third party without first receiving the Parent's permission, as covered in this Privacy Policy.

### **PAYMENT GATEWAY DISCLAIMER**

The Service is provided in order to facilitate access to view and pay Student Fees online. The School or the Payment Service Provider(s) do not make any representation of any kind, express or implied, as to the operation of the Payment Gateway other than

## **Cancellation & Refund Policy**

### **1. Cancellation Policy**

Once a payment has been successfully made, no cancellation requests will be accepted.

### **2. Refund Policy**

- Refunds are applicable only in case of duplicate payments.
- Customers must contact the merchant with valid proof such as:
- Transaction reference number, or
- Bank statement showing the duplicate transaction.
- Upon verification, the refund will be initiated.

### **3. Refund Processing Time**

- Refunds will be processed within 10–15 working days by the merchant.
- The payment gateway will then forward the refund to the issuing bank (customer's bank) in batches.
- The bank may take an additional 8–15 working days to credit the amount.
- The total refund time may vary depending on the policies of the issuing bank.

### **4. Important Note**

By making a payment through this website, you acknowledge and agree to this policy, including any updates or modifications made from time to time.